

## **Mutual Aid**

### **Outside Service into River Falls**

*Definition:*

Any time River Falls Ambulance cannot adequately staff or provide constant Emergency Medical Services to the residents within our service area or needing further assistance at a scene.

*Procedure:*

Normally, mutual aid ambulance support will be requested by our service from the following agencies:

1. One to Two ambulances: Either Ellsworth, Baldwin, Hudson, or Prescott
2. Three or more ambulances: Ellsworth, Hudson, Prescott, &/or Baldwin, Spring Valley, New Richmond.
  - Depending on the situation, this level may be left up to the discretion of the appropriate dispatch center.
3. RF EMS may page River Falls Rural 1<sup>st</sup> Responders or mutual aid Roberts Rescue 1<sup>st</sup> Responders for scene assistance as well.

### **River Falls EMS Responding Outside the Normal Service Area**

*Definition:*

Any time River Falls Ambulance is requested by another service to respond out of our service area to assist them at a scene or stage at their station to cover their service area.

*Note:* Mutual aid requests for RF EMS will be filled based on available resources and personnel. Our primary goal is to ensure adequate emergency medical service coverage to our own service area. Once adequate coverage is ensured, RF EMS could mutual aid two or three ambulances for assistance.

*Procedure:*

1. The responding crew shall find a minimum of one person for the back up crew when responding mutual aid to a scene by paging or by phone. The responding crew must find a full back up crew (as needed) when responding for coverage of another community. **The third crew member may need to stay back if needed.**
2. The oldest designated ambulance of RF EMS will respond to mutual aid calls leaving the newest in town for our own service area. If more than one unit is requested, crews will start with the oldest and work towards the newest. (See ambulance assignment by call type outline)
3. In the event RF EMS is requested for a mass causality mutual aid, ambulances and personnel will be sent based on current availability. Also reference the RF EMS Disaster/Communications Trailer guideline.